Communication and Connection: Strengthening Our Skills as Helping Professionals



• Jenny Buckley, founder of Jenny Buckley Care Matters

• Tips and Tools to improve communication and connection

Friday, October 6, 2023

9:00 AM - 12:00 PM ET

IN PERSON TRAINING GHCA Building 160 Country Club Dr, Stockbridge, GA 30281

Complimentary CE Event provided by VNHS!

Please register online at https://bit.ly/3PvYd5Y



2 CREDIT HOURS APPROVED FOR:

Social Workers

ASWB ACE - 2 CE Credits

New York State Education Department's State Board for Social Work – 2 Contact Hours

Nurses

California Board of Registered Nursing – 2 Contact Hours

Case Managers

CCMC - 2 Contact Hours

Occupational Therapists

GAOT - 2 Contact Hours (pending approval)

Physical Therapists

APTA - 2 CC Hours (pending approval)

Counselors

NBCC ACEP - 2 Contact Hours

New York State Education Department's State Board for Mental Health Practitioners – 2 Contact Hours

*Some states do not recognize/award Ethics Hours for Counselors, for those cases Contact Hours will be awarded.

Attendance or applied credit certificate available for other credentials.

Please make sure to check with your own state board to ensure transferability of CE credit.

PRESENTED BY:



Jenny Buckley, RN, BSN, CHPN

Jenny Buckley is the founder of Jenny Buckley Care Matters, is a nurse with over 20 years of experience in community-based palliative care, a cancer survivor, and a family member of cancer survivors — Jenny understands the importance of quality patient care. Those experiences have repeatedly demonstrated that living with and through an illness — and all that it requires — isn't always addressed in doctor's visits and hospital stays.

She believes that healing comes in a variety of forms and, it matters how you are treated – not just with medicine, but how you, as a person, and your family, is treated. Jenny Buckley Care Matters was born out of the realization that she could make a difference in the way that individuals and families experience illness and medical treatment.

Jenny lives in Roswell, Georgia with her husband and two sons.

This event is generously sponsored by:



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IN-PERSON Training

Space is limited. Please register online at

AGENDA

bitlylink

9:00 ам - 9:30 ам:	Registration/Pre-Test/Networking
9:30 ам - 10:30 ам:	Communication - Jenny Buckley, RN, BSN, CHPN , author, blogger, and Owner of Jenny Buckley Care Matters
10:30 ам - 10:45 ам:	Break
10:45 ам - 11:45 ам:	Connections - Jenny Buckley, RN, BSN, CHPN
11:45 АМ - 12:00 РМ:	Evaluations/Post Test/Wrap Up

Communication and connection are imperative to enhancing the quality of life for our clients and supporting their families, friends, and care partners. Helping professionals can think of connection as a multiplier of great communication skills. This event will provide helping professionals with many different communication techniques to implement into their daily personal and professional lives. We will also discuss the importance of connection with not just our clients, but our colleagues as well. You don't want to miss this jam packed, interactive, and fun event.

BY THE END OF THE SESSION, THE PARTICIPANT WILL BE ABLE TO:

- Identify at least two communication techniques to facilitate difficult conversations with patients/families and with colleagues
- Name at least two goals of communication
- Demonstrate how to improve connection among team members, clients, and families through participation of an activity

In order to receive credit, you must be on time, attend the entire presentation, and complete an evaluation. Attendance log will be reviewed by the CE Director. Certificates will be provided in approximately 5 business days.

This is an intermediate course.

Target audience: Social workers, case managers, counselors, discharge planners, nurses, Occupational Therapists, Physical Therapists, and other healthcare professionals.

SOCIAL WORKERS: CEU Creations, #1239, is approved as an ACE provider to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Regulatory boards are the final authority on courses accepted for continuing education credit. ACE provider approval period: [11/22/21-11/22/24]. Social workers completing this course receive 2 General continuing education credits.

CEU Creations, Inc. is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0616. This activity is approved for 2 contact hours.

NURSES: 2 Contact Hours - CEU Creations is an approved provider of nursing CEs through the California Board of Registered Nursing. Provider number: CEP16563. All states retain their own licensing authority through their own boards. Please make sure to check with your own state board to ensure transferability of the CE credits.

COUNSELORS: 2 Contact Hours:



CEU Creations has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6941. Programs that do not qualify for NBCC credit are clearly identified. CEU Creations is solely responsible for all aspects of the programs.

CEU Creations, Inc. is recognized by the New York State Education Department's State Board for Mental Health Practitioners as an approved provider of continuing education for licensed mental health counselors. #MHC-0199. This activity is approved for 2 contact hours.

All states retain their own licensing authority through their own boards. Please make sure to check with your own state board to ensure transferability of the CE credits

For more information on the course, accommodations for disability, grievances, or any other concerns, please contact CEU Creations via Patty Tucker at patty@ceucreationsinc.com